



Your Total Training Resource

## **Situational Adaptability - *Adapting the Approach to Address the Shifting and Ever Changing Workplace Demands***

The importance of Situational Awareness is vital. Individuals who are unable to adapt to change, be mindful, understand their audience and believe that one style fits all will fall short in today's dynamic business environment.

### **This one day program will:**

- Give a general awareness to all attendees of their dominant communication style, understanding the situation they are in and determining whether or not that style is appropriate and then adjusting accordingly
- Understanding and adapting to different cultures, race groups, generations and nationalities
- Learn to read corporate culture and adapt accordingly
- Embrace change, stay abreast of the changing environment and adapt accordingly.

### **The program will cover the following areas:**

- The importance of accepting and adapting to change
- Techniques to overcome the fear of change
- Skills to embrace change and grow
- Understanding the benefits of changing and the ramifications of not changing
- Understanding your dominant communication style
- Understanding the other styles
- Learning that one style does not fit all
- Understanding when to adapt your style according to the situation
- Resolving and embracing conflict



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## Registration Information

**Time:** Workshops scheduled from 9:00 a.m. to 4:30 p.m.

**Pricing:** 1-2 attendees \$295 per person, 3+ attendees \$255 per person.

**Location:** Hilton Garden Inn O'Hare, 2930 S. River Road, Des Plaines, IL 60018  
(Just north of Devon Avenue, past Rivers Casino.)

[Click here to download a map and directions.](#)

**To register** or for additional information either email, phone or complete the [online registration form](#).

**Email:** Ken Keller at [kkeller@c-kg.com](mailto:kkeller@c-kg.com) or Dean Carroll at [dcarroll@c-kg.com](mailto:dcarroll@c-kg.com) or

**Phone:** (630) 495-0505 or (800) 869-7497.

**Register online:** [Complete form by clicking here](#). If you register online, a confirmation email will be sent to you with next steps and payment details. Please note we accept checks as a form of payment.

[To see a complete list of our current workshops click here.](#)

Customized live onsite workshops or virtual workshops are also available.

Please contact us with any questions or concerns you may have. Email: Ken Keller at [kkeller@c-kg.com](mailto:kkeller@c-kg.com) or Dean Carroll at [dcarroll@c-kg.com](mailto:dcarroll@c-kg.com) or phone: (630) 495-0505 or (800) 869-7497.