



“Your Total Training Resource”

“Facilitated and Delivered in Spanish”
**Essential Leadership Skills For
Front Line Managers and Supervisors**

Today’s business environment requires strong leaders with solid leadership skills. And while many of your Spanish speaking leaders can learn in English, studies show that the retention of content rises greatly when it is delivered in a leader’s native language.

The business reality is that most supervisors are promoted from within the organization. With that phenomenon, it is easy to move individual contributors to management level without properly equipping them for the challenges they face in their new roles. This is a complex issue businesses face and it is heightened when there are language and cultural nuances to manage as well.

With a majority of Spanish language leaders working in manufacturing, facilities and other service type environments, building their leadership skills is critical for continuity during management changes to keep and drive bigger efficiency targets.

How do you ensure the success of your Spanish speaking managers in your organization?

Culturally competent professional leadership development delivered in Spanish is the answer.

Protect your investment and send them to our one day program *“Essential Leadership Skills For Front Line Managers and Supervisors.... in Spanish”*. Our program prepares your supervisors for their role and responsibilities in their native language. They will leave equipped to better manage themselves and those who report to them. They will be highly motivated and bring a new sense of energy to their work environment.

What will be covered?

Competencies and values of successful leaders

- What it takes to lead versus manage people
- Effective communication skills from individual contributor to a supervisor
- Building a high performing work environment
- How to delegate and communicate it effectively
- Managing change
- Identifying their own leadership style
- Learning about and managing different personality types
- Holding people accountable and improving performance
- Conflict resolution

Who should attend?

This program is specifically designed for all front line managers and supervisors who speak Spanish as a first language.



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Registration Information

Time: Workshops scheduled from 9:00 a.m. to 4:30 p.m.

Pricing: 1-2 attendees \$335 per person, 3+ attendees \$295 per person.

Location: Hilton Garden Inn O'Hare, 2930 S. River Road, Des Plaines, IL 60018
(Just north of Devon Avenue, past Rivers Casino.)

[Click here to download a map and directions.](#)

To register or for additional information either email, phone or complete the [online registration form](#).

Email: Ken Keller at kkeller@c-kg.com or Dean Carroll at dcarroll@c-kg.com or

Phone: (630) 495-0505 or (800) 869-7497.

Register online: [Complete form by clicking here.](#) If you register online, a confirmation email will be sent to you with next steps and payment details. Please note we accept checks as a form of payment.

[To see a complete list of our current workshops click here.](#)

Customized live onsite workshops or virtual workshops are also available.

Please contact us with any questions or concerns you may have. Email: Ken Keller at kkeller@c-kg.com or Dean Carroll at dcarroll@c-kg.com or phone: (630) 495-0505 or (800) 869-7497.